GCRTA Transit Police Department

PUBLIC COMPLAINT FORM

Completed forms can be emailed to TPcomplaints@gcrta.org, mailed to the GCRTA Transit Police Department at ATTN: Transit Police; 1240 West 6th Street, Cleveland, Ohio 44113, or arrangements can be made to deliver the form by calling 216-356-3838. Upon receipt of a completed complaint form, the complaint will be assigned for investigation. Completed investigations will be classified as follows:

- **Sustained**- There is sufficient evidence to establish that the alleged act occurred and constituted misconduct.
- **Sustained in Part**- There is sufficient evidence to establish that one or more, but not all, alleged acts occurred.
- **Sustained for Violation Not Based on the Original Complaint**- There is sufficient evidence to establish that an act of misconduct occurred that was not part of the violations alleged in the Complaint.
- **Unfounded**- The alleged acts did not occur, did not involve Department personnel, or are frivolous.
- **Exonerated**- The alleged acts occurred, but were justified, lawful, and/or proper.
- **Not-sustained**- The facts and circumstances fail to establish if the conduct occurred.
- **Administratively Dismissed**-The complaint is not GCRTA related, does not involve a Transit Police employee, or is related to a service delay that is determined to be unavoidable.

COMPLAINANT

Name [redacted]

Street Address [redacted] Apt. _____

City [redacted] State [redacted] Zip [redacted]

Mobile Phone [redacted] Home Phone _____ Alt. Phone _____

Email Address [redacted] @ _____

SUBJECT(S) OF COMPLAINT Name(s), Badge Number(s), or Description(s) of accused personnel:

1. [redacted]
2. [redacted]
3. _____

WITNESSES (If necessary, give names/phone numbers of additional witnesses in incident detail below)

1. Name _____ Phone Number _____
2. Name _____ Phone Number _____
3. Name _____ Phone Number _____

INCIDENT: Date 2/11/2026 Time 3:10pm Ticket and/or Report Number 26-07209

Location

Please provide details of the incident and the alleged misconduct, describe any sustained injuries and other facts related to the incident. Do not include unsubstantiated information such as gossip or rumor. Attach additional pages as necessary, including other reports or documentation, photographs, medical records, etc.

I am to lodge a complaint regarding an car accident involving RTA Transit Authority bus. The incident took place on February 11th around 3:10pm at the intersection of Carnegie and MLK. The traffic lights were not working and i was hit on my passenger side . Causing around $8,000 in damage . When the RTA police arrived i gave [redacted] of what happened. I also told him i have video which he did not add to the police report. When i got the police report back i was disbelieve as how the report was written and summited. I belie the report was written in bias and very untruthful. I have video that dispute almost the whole report.

I hereby state under penalty of Perjury (Revised Code 2921.11) that I am the complainant in this complaint, that I have prepared, read, and fully understand all matters set forth in this complaint, that this may result in an official investigation, and the information provided is true and complete to my knowledge.

I understand that filing a false report of misconduct against a Peace Officer is in violation of section 2921.15 of the Ohio Revised Code, a misdemeanor of the first degree.

[redacted] 3/30/2026

Signature of Complainant — Date

Complaint received by:

[redacted]

Lt. Charles R Wilson 909 — 3/30/26 — 1300 hrs

Printed Name and Signature of Representative Accepting Complaint — Date — Time

DEPARTMENTAL USE ONLY

Investigating Supervisor Lt Charles Wilson 909

[redacted]

Approved by _____ **Date** _____

Civilian Oversight Committee Recommendation:

_____ **Sustained** _____ **Sustained in Part** _____ **Sustained for Violation Not Based on Original Complaint**

_____ **Unfounded** _____ **Exonerated** _____ **Non-sustained** _____ **Administratively Dismissed**

Final Determination:

_____ **Sustained** _____ **Sustained in Part** _____ **Sustained for Violation Not Based on Original Complaint**

_____ **Unfounded** _____ **Exonerated** _____ **Non-sustained** _____ **Administratively Dismissed**